

PRIVACY POLICY

Last Updated: 13 March 2026

1. Introduction Welcome to Channon & Co (“we”, “our”, or “us”). We respect your privacy and are committed to protecting your personal information in accordance with the Protection of Personal Information Act (POPIA) of South Africa. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website: <https://channonco.co.za/> By using this website, you consent to the data practices described in this policy.

2. Information We Collect We may collect the following personal information when you interact with our website: • Name • Email address • Phone number (if provided) • Message or enquiry details submitted through our contact form • Any information you voluntarily provide We may also automatically collect certain technical information such as: • IP address • Browser type • Device type • Pages visited • Cookies and tracking data

3. How We Use Your Information We collect and process personal information for the following purposes: • To respond to enquiries submitted through our contact form • To communicate with you regarding your request or services • To improve our website and services • To maintain website security and prevent spam or abuse • To comply with legal obligations under applicable law We do not sell, rent, or trade your personal information to third parties.

4. Cookies and Website Analytics Our website may use cookies and similar technologies to improve user experience and analyze website traffic. Cookies are small files stored on your device that help us understand how visitors use our website. You can choose to disable cookies through your browser settings. However, doing so may affect the functionality of certain parts of the website.

5. Data Protection and Security We implement reasonable technical and organizational measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction. However, no internet transmission or electronic storage system is completely secure, and we cannot guarantee absolute security.

6. Sharing of Information We may share your personal information only when necessary, such as: • When required by law or legal process • To protect our legal rights • With trusted service providers who help operate our website (such as hosting providers) These parties are required to maintain the confidentiality of your information.

7. Your Rights Under POPIA Under South African data protection law, you have the right to: • Request access to personal information we hold about you • Request correction of

inaccurate information • Request deletion of your personal information • Withdraw consent to data processing where applicable Requests can be made using the contact details below.

8. Third-Party Links Our website may contain links to external websites. We are not responsible for the privacy practices or content of those websites. 9. Contact Information If you have questions about this Privacy Policy or how your personal information is handled, please contact us: Business Name: Channon & Co Owner: Vanessa Channon Email: vanessa@channonco.co.za Website: Channonco.co.za Location: South Africa

LEGAL NOTICE

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1. Website Ownership This website is owned and operated by: Business Name: Channon & Co Owner: Vanessa Channon Location: South Africa Email: vanessa@channonco.co.za Website: Channonco.co.za

2. Website Content All content on this website, including text, graphics, branding, and design, is the property of Channon & Co unless otherwise stated. Content may not be copied, reproduced, distributed, or used without prior written permission.

3. Website Use By accessing this website, you agree to use it only for lawful purposes and in a way that does not infringe on the rights of others or restrict their use of the website.

4. Limitation of Liability While we strive to ensure the information on this website is accurate and up to date, Channon & Co makes no guarantees regarding the completeness, reliability, or accuracy of the information provided. We shall not be held liable for any losses or damages resulting from the use of this website.

5. External Links This website may contain links to external websites. Channon & Co is not responsible for the content, policies, or practices of third-party websites.

6. Changes to This Notice We reserve the right to modify this Legal Notice at any time. Changes will be updated on this page.

7. Contact For any questions regarding this Legal Notice, please contact: Email: vanessa@channonco.co.za